

Libraries Strategy for Hackney

2022-26





“I would like to meet more of my neighbours and interact with the community more...”



“Libraries are storehouses of knowledge... they can also be a place that engenders a sense of community and belonging.”





“Networking opportunities to meet, collaborate and improve community cohesion.”

“Libraries are a space
for academic inquiry
and a meeting point.”



Public Engagement Overview

reaching over 8,500 residents

Library Users Survey

- 638 respondents
- Commonplace
- 12 weeks

Library Non-User Survey

- 82 respondents
- Commonplace
- 12 weeks

Council Tenants and Leaseholders STAR Survey

- 6,457 respondents
- Kwest
- 3 months

Library Partners Survey

- 31 respondents
- Private survey for businesses & organisations survey
- Citizen Space
- 6 weeks

Focus Groups

- 7 focus groups with Ageing Well, Connect Hackney, Access & Disability Network, Afrikan Writers Group, Library users & non-users, Council tenants

Interviews

- 5 interviews with with young people, cultural sector, LGBTQI+ and Orthodox Jewish Community

Schools Library Design Competition reaching 1,200 school children and students



Context

- Co-designed vision - we want our libraries to cater for the ever-changing needs of local people
- We see the work we do across our cultural services as an investment in local people
- The new Library Strategy will help us be bolder, take informed risks and demonstrate value
- Requires a re-design to deliver a service within the available resources and a fit for the future workforce
- Current Library sites and opening hours for library provision will remain unchanged
- Comprehensive comparative data review through CIPFA and public policy organisation Shared Intelligence

A strong set of outcomes for residents to make the service outstanding

Improve digital access and literacy

Digital access to basic and higher end resources, digital skills, digital literacy health and inclusion

Encourage healthier and happier lives

Preventative role, community-led, wellbeing offer, ASC referrals and public health messaging

Support stronger and more resilient communities

Community hubs, cohesion and equality, volunteering, environmental impact

Enable greater prosperity and thriving communities

Routes to skills, access to digital resources, IAG services reach those in need

Help everyone achieve their full potential

Lifelong learning hubs for wellbeing and opportunity routes, increased study space

Increase reading and literacy

Wider range of stock, build reading habits for pleasure and learning, promote local writers

Enable cultural and creative enrichment

High-quality cultural offer that is joined-up, celebrate local heritage, partner with schools and promote pathways

Support the Council's corporate priorities

Platform to cross-refer, maintain trust, every contact counts, educate and inform



Effectiveness and financial sustainability

Fit for the future workforce



Inclusive, flexible and innovative library spaces and infrastructure

What does success for the Hackney Library Service look like?

Digital transformation/
digital inclusion

Strong network and effective partnerships



Clear communication and targeted marketing



Tackling key inequalities - Environmental sustainability - Monitoring our progress

Thank you for listening. Any questions?

